NOTICE TO CONSUMERS

THESE ARE VIOLATIONS OF
THE NEW JERSEY AUTO BODY REPAIR
FACILITY ACT OF 1983 (N.J.S.A.39:13-1 et seq.)

1) Making or authorizing any material written or oral statement, which is known to be untrue or misleading;

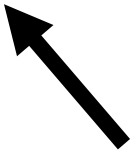
2) Causing or allowing a customer to sign any estimate for repairs which did not state the repairs requested by the customer or the automobile's odometer reading at the time of the repair;

3) Failing to provide a customer with a copy of any estimate or document requiring the customer's signature, as soon as the customer signed the estimate or document;

4) Making false promises or representations intended to influence, persuade or induce a customer to authorize a repair of an automobile which has been damaged as a result of a collision;

5) Giving an adjuster or appraiser directly or indirectly any gratuity or other consideration in connection with his appraisal service;

6) Making appraisals of the cost of repairing an automobile, which has been damaged as a result of a collision, through the use of photographs, telephone calls or any manner other than personal inspection;



7) Making an estimate for repairs or charging for repairs in such an amount as to compensate the insured for the cost of the deductible applicable under the automobile insurance policy; and

8) Engaging in a pattern of conduct prohibited by rules promulgated by the Director of Motor Vehicles.

VIOLATIONS OF THIS ACT MAY LEAD TO REVOCATION OR SUSPENSION OF THIS SHOP'S LICENSE. IF YOU FEEL ANY OF THE VIOLATIONS HAVE BEEN COMMITTED BY THIS SHOP AND/OR ITS EMPLOYEES, CONTACT:

New Jersey Motor Vehicle Commission
Auto Body Licensing Unit
225 East State Street
Trenton, New Jersey 08666

THIS NOTICE MUST BE POSTED
IN A CONSPICUOUS LOCATION WITHIN EACH SHOP.

Complements of: AASP/NEW JERSEY